



Fare Prices

Pass Type	Full Fare	Half Fare
Single Ride*	\$1.75	\$.85
Day Pass*	\$4.00	\$2.00
10-Trip	\$17.50	\$8.50
7-Day Pass	\$20.00	\$10.00
31-Day Pass	\$60.00	\$30.00
Open Door	\$3.50	na
Summer Youth Pass (June-Aug.)	\$30.00	na
College S-Pass**	\$30.00	na

Children age 5 and under ride for free with paying passenger (limit two).

IndyGo offers half fare pricing to persons 65 and older, youth 18 and younger and persons with disabilities. In order to ride IndyGo using a half fare pass or to pay half fare on-board, individuals must show a valid form of ID to prove eligibility: IndyGo Half Fare ID Card (cost is \$2 and an application must be completed and submitted at the Customer Service Retail Center), K-12 Student ID, or government-issued Medicare Card.

Purchasing Options

- By calling the IndyGo Customer Service Call Center 317.635.3344 (Relay Indiana: 711) Mon - Fri 7 a.m. - 7 p.m., Sat 9 a.m. - Noon
- Online at www.IndyGo.net
- At the IndyGo Customer Service Retail Center 34 N. Delaware Street Mon - Fri 8 a.m. - 6 p.m., Sat 9 a.m. - Noon
- On board an IndyGo bus*
- At partner locations: IUPUI Campus Center, DNR Customer Service Center, Indiana Government Center South, PLS Check Cashiers***



* On board, only exact change can be used and you may only purchase single rides & day passes. Use the IndyGo Call or Retail Center to purchase any pass type, except S-Passes.

** S-Passes are available through participating colleges or universities. In order to use an S-Pass, a valid college student ID card is required upon boarding.

*** Partner locations may not carry all pass types. Contact IndyGo Customer Service Call Center.



Welcome Aboard

It is IndyGo's (Indianapolis Public Transportation Corporation) mission to provide a customer focused, fiscally responsible and a diversified public transportation program that is safe, clean and reliable for citizens and visitors of Marion County.



IndyGo is a Municipal Corporation of Indianapolis/Marion County whose funding is derived from multiple sources including federal assistance, state funds, local funds and passenger fare revenue.

Bus Services

IndyGo's Fixed Routes primarily serve Marion County, using a hub-and-spoke system that brings most routes into the downtown area. The Route 8 serves the Indianapolis International Airport every 30 minutes, seven days a week.



IndyGo offers Frequent Service on three routes Monday through Friday between 7 a.m. and 6 p.m. Route 39 - East 38th Street and portions of Route 8 - Washington and Route 10 - 10th Street depart every 20 minutes or better.



IndyGo's Open Door service is a reservation-based, curb-to-curb paratransit service for persons with disabilities. In order to use the Open Door service, individuals must apply and be deemed eligible by IndyGo staff. To apply, visit www.IndyGo.net or call customer service at 317.635.3344.

How to Ride an IndyGo Bus

Plan your trip with a System Map to determine the best route to your destination, Route Maps to see the major stops and schedule of a specific route, Google Maps by clicking the transit icon as your mode of travel, the Quick Trip Planner at IndyGo.net, or our Customer Service Call Center at 317.635.3344.

Go to an IndyGo stop at least 5 minutes before the bus is scheduled to arrive. Make yourself visible to the driver and signal you wish to board. If you need the bus to be lowered, ask the driver to "kneel" the bus.



When boarding, insert money into the fare box, only single ride and day passes are on the bus. If you already have a pass, insert it into the pass reader to activate or swipe your pass if it is already activated.



Once on board, take a seat or hold onto a rail while the bus is moving. Do not stand in front of the yellow line at the front of the bus and please leave the seats in the front of the bus for persons with disabilities, mobility devices, expectant mothers and the elderly. Personal belongings must be in your lap or on the floor clear of the aisle way and empty seats.

When half a block from your desired IndyGo stop, signal that you wish to exit the bus by pulling down on the cord that runs the length of the bus, just above the windows. If possible, please exit from the back door of the bus.

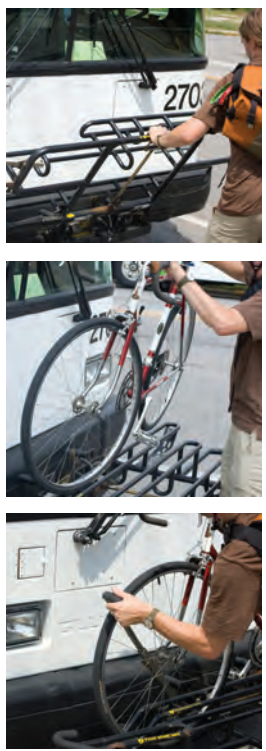
Boarding with a Mobility Device

All IndyGo buses are ADA accessible with ramps or lifts. Once on board with a mobility device, the operator will assist you in securing your mobility device. An IndyGo employee must secure all mobility devices before the bus departs. The ramps and lifts are designed to accommodate a "common wheelchair" as defined by the Americans with Disabilities Act of 1990. The device should measure no more than 30 inches wide by 48 inches deep. The weight of the device when occupied cannot exceed 600 pounds.



Bike and Bus

If you are boarding with a bike (all IndyGo buses are equipped with a two or three-unit bike rack) tell the driver you're loading your bike first, then pull down on the rack handle to lower the bike rack, lift your bike onto the rack putting your wheels into the front and rear wheel labeled slots and lastly pull out the support arm and lift it over your front tire. When exiting, use the front door and tell the driver you need to unload your bike. Please return the rack to the folded position if it's empty.



Visit www.theindycog.com and download the Indy Ride Guide, which evaluates the best streets to ride a bike and helps cyclists navigate the city!



IndyGo Rules

Passengers are not allowed to "joyride" or stay on the bus for multiple trips, you may only make one complete round trip. If you exit the bus, you may be asked to pay an additional fare or swipe your pass to re-enter.

Passengers must refrain from disruptive behavior including talking loudly on cell phones, shouting profanity or rude insults, solicitation of services or favors, threatening or hostile remarks and listening to loud music with or without earphones. Throwing objects from the bus, sticking anything out of the bus windows or leaving anything on the bus when you depart is strictly prohibited.

Passengers must wear a shirt and shoes to be allowed on board. Strollers must be empty and collapsed before boarding the bus. Rollerblades and skates must be removed and carried onto the bus.

The following items are not permitted on IndyGo buses: Explosives, Knives (Cutting tools required for work are permitted), Car Batteries, Compressed Gas Bottles and Fuel Storage Containers. Smoking is prohibited in IndyGo bus shelters and on buses. Food and drinks are not allowed on IndyGo buses unless they are sealed.



Animals are only allowed on an IndyGo bus if they are in a leak-proof carrier or are service animals. Under the Americans with Disabilities Act of 1990, a service animal is defined as "any guide dog, signal dog, or other animal that is individually trained to do work or perform tasks for an individual with a disability." 49 CFR 37.3



IndyGo Supervisors or any responding Law Enforcement Agency may remove passengers for not adhering to IndyGo procedures or policies. Riding privileges may also be revoked.

What to Expect from Your Driver

All IndyGo Professional Coach Operators possess a Commercial Driver's License, call out bus stops when the announcement system is not working, inform passengers of delays and detours, stop passengers from breaking IndyGo rules, stop at all railroad tracks, report farebox and maintenance issues to IndyGo for follow-up and instruct passengers of proper protocols in the event of an emergency.

Safety

All IndyGo vehicles are equipped with audio and video surveillance equipment. IndyGo also contracts full-time, dedicated police officers to help ensure the safety of all passengers.



Lost & Found

IndyGo assumes no responsibility for items that are left on board. When items are found, they are typically available the next business day at the IndyGo Retail Center, located at 34 N. Delaware. Customer Service does not contact bus operators regarding lost items; you must wait for them to be taken to the Retail Center. To claim your property, you must appear in person between 11:30 a.m. and 5:30 p.m., provide an accurate description of the item, show your photo ID and sign a property claim tag with your name, address and phone number. Found items will not be held indefinitely. Please visit the Retail Center within a week of losing your item.



Customer Complaints, Title VI and Special Services

IndyGo welcomes feedback from passengers and the community. If you have comments or complaints, please call our Customer Service Center at 317.635.3344 or fill out the online comment form at IndyGo.net. Your comment will be entered into a database and investigated by the appropriate IndyGo department. For all comments, if a response is requested, staff will follow up within 10 business days.

IndyGo is committed to ensuring that no person is excluded from participation in or denied the benefits of its services on the basis of race, color national origin, age, sex or disability/handicap as provided by Title VI of the Civil Rights Act of 1964. If you believe that you have been denied services based on any protected status, please contact Customer Service and your comment will be entered into a database and investigated.

The following services are available within 10 business days of request: Braille information, bus route cards for the visually impaired, interpreters for public meetings, including American Sign Language and non-English speaking, print materials in Spanish, audio transcribing and travel trainings (for groups of 15 or more).



Indianapolis Attractions

27 of IndyGo's 30 routes converge in the downtown area, allowing passengers to access many of downtown's most popular attractions or transfer buses to get to outlying attractions.

Broad Ripple Village	17, 18, 18/26 Sunday Only
Children's Museum	4, 18, 28, 30, 38, 39
Crown Hill Cemetery	34, 38
Ellenberger Park	3, 10
Fountain Square	12, 14, 22
Garfield Park	13, 22, 31
Holliday Park	28
Indiana State Fairgrounds	4, 39
Indianapolis Arts Center	18
Indianapolis Motor Speedway	25
Indianapolis Museum of Art	34, 38
Indianapolis Zoo	8
Lockerbie Square Historic District	11, 21
Madame Walker Theatre	5, 10, 15, 34
Major Taylor Velodrome	38
Mass Avenue Arts District	5, 10, 11, 17, 21
Murat Centre	2, 3, 5, 10, 17
Riverside Park	5, 15, 30
Scottish Rite Cathedral	4, 18, 25, 28, 38, 39
The Athenaeum	2, 5, 17

Schools & Universities

Brown Mackie College	18, 38, 39
Harrison College	8, 11, 12, 13, 14, 22, 55
Indiana School for the Blind	18, 18/26 Sunday Only
Indiana School for the Deaf	19A via 46th Street
IUPUI	3, 10, 37, 50
Ivy Tech Downtown	4, 18, 28, 38, 39
Ivy Tech Lawrence	4
Marian University	15, 30
Martin University	21
University of Indianapolis	22, 31

Shopping Destinations

Castleton Square Mall	19
Greenwood Park Mall	22, 31
Keystone at the Crossing	18, 26, 18/26 Sunday Only
Lafayette Square Mall	37, 38
Nora Plaza	18, 18/26 Sunday Only
Southern Plaza	22
Traders Point	37
Washington Square Mall	8, 10, 21, 87

Hospitals

Community Hospital East	3, 10, 11
Community Hospital North	4B, 19
Community Hospital South	22
Indiana University Hospital	3, 10, 37, 50
LaRue Carter Memorial Hospital	30
Methodist Hospital	4, 25, 28
Riley Hospital for Children	3, 10, 37, 50
Vincent Hospital	28, 34
St. Vincent Women's Hospital	28
Veterans Hospital (West 10th St.)	10
Westview Hospital	38
Wishard Hospital	5, 10, 50

Airport

Indianapolis International Airport	8
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Marion County Libraries

Brightwood	5
Central Library	4, 18, 19, 25, 28, 38, 39
College Avenue	17
Decatur	24
Eagle	15, 38
East 38th Street	4, 39
East Washington	8, 26
Flanner House	15, 34
Fountain Square	12, 14, 22
Glendale	17, 19, 26
Haugsville	3
Ivington	8
Library Services Center	18, 38, 39
Nora	18
Shelby	22
Southport	31
Spades Park	21
Warren	21
Wayne	10
West Indianapolis (Mars Hill)	24

Observed Holidays

IndyGo routes operate 365 days a year. On observed holidays, please refer to Sunday schedules unless otherwise indicated. Routes without Sunday service will not operate on observed holidays. Customer Service may be closed or operate on a shortened schedule for holidays.

- New Year's Day
- Martin Luther King, Jr. Day (Saturday Schedule)
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day



Search Pages: IndyGo



@IndyGoBus



Sign up for the IndyGo Newsletter at IndyGo.net

Information subject to change. Contact the Customer Service Center for the most up-to-date information.

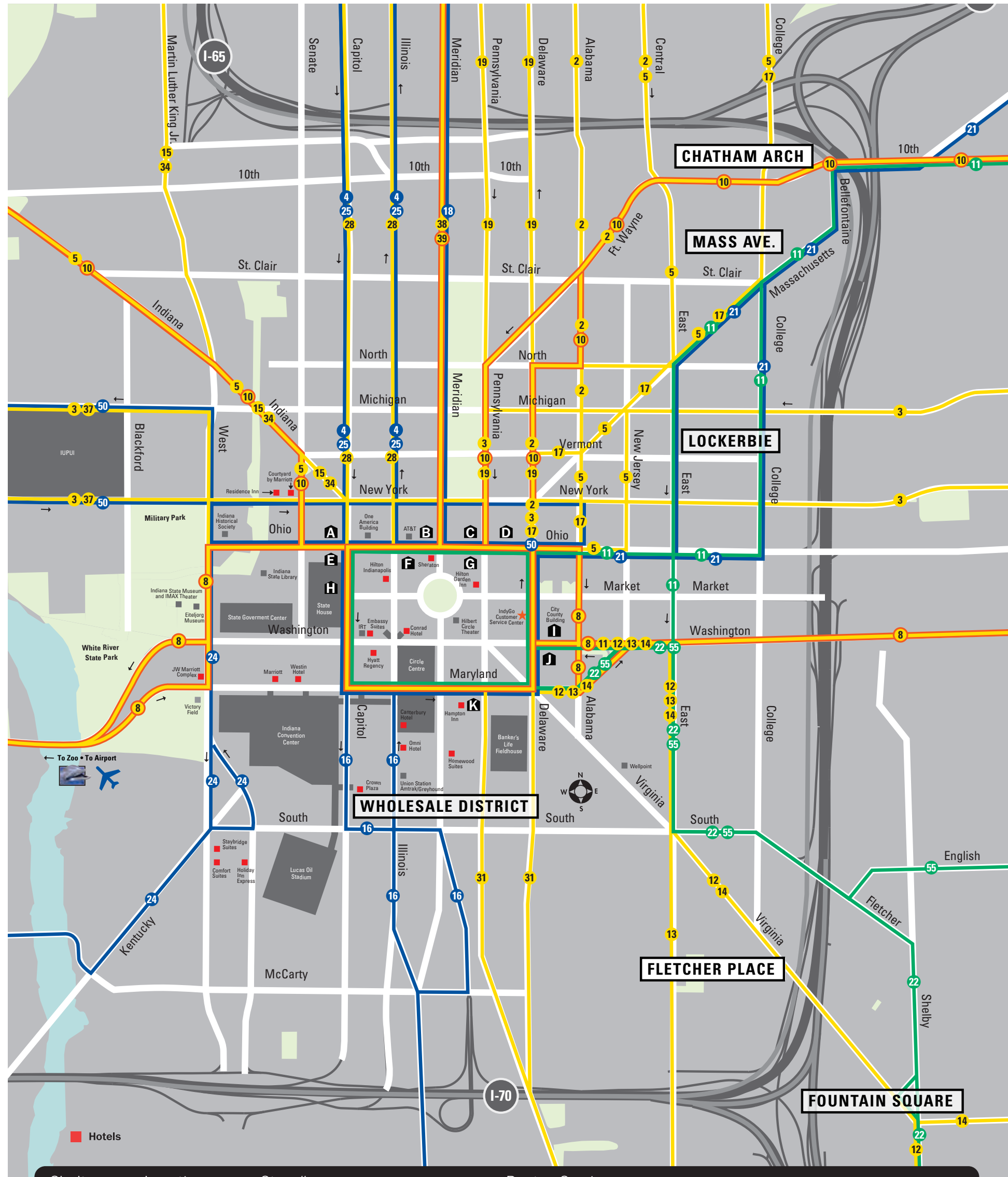
Downtown Loop

- 27 of IndyGo's 30 fixed routes converge in the downtown area on "The Loop" - Ohio Street to Capitol Avenue to Maryland Street to Delaware Street. Ohio Street at Meridian Street is the main hub for transfers.
- Almost all downtown attractions are walkable from the The Loop.



Downtown Attractions and Events

- To find downtown Indianapolis attractions and events that IndyGo can get you to, visit Indianapolis Downtown at www.indydt.com or Visit Indy at www.visitindy.com.



Shelter	Location	Stop #	Routes Serving
A	Ohio/Capitol WB	50300	3 5 8 10 15 24 34 37 50
B	Ohio/Illinois WB	10131	2 3 4 5 8 10 11 12 13 14 15 16 17 18 19 21 22 24 25 28 31 34 37 38 39 50 55
C	Ohio/Meridian WB	10136	2 3 4 5 8 10 11 12 13 14 15 16 17 18 19 21 22 24 25 28 31 34 37 38 39 50 55
D	Ohio/Pennsylvania WB	10135	2 4 5 8 11 12 13 14 15 16 17 18 19 21 22 24 25 28 31 38 39 50 55
E	Ohio/Capitol EB	50400	3 5 8 10
F	Ohio/Illinois EB	50401	3 5 8 10
G	Ohio/Pennsylvania EB	50402	3 5 8 10
H	Capitol/Market SB	10132	2 4 11 12 13 14 15 16 17 18 19 21 22 24 25 28 31 38 39 55
I	Washington/Delaware WB	50747	8 11 12 13 14 22 55
J	Delaware/Washington NB	10134	2 4 11 15 16 17 18 19 21 24 25 28 31 38 39
K	Maryland/Pennsylvania EB	10133	2 4 11 12 13 14 15 16 17 18 19 21 22 24 25 28 31 38 39 55



System Map

Frequent Service
Monday - Friday
Early a.m. through early p.m.

- 8 - Washington Street
15 minute between Zoo and Meijer/E. Washington
- 10 - 10th Street
20 minute between Tibbs and German Church
- 39 - East 38th Street
15 minute except between Franklin and Mitthoefer

7 days a week
Monday - Sunday

- 2 - East 34th Street
- 3 - Michigan Street
- 5 - E. 25th/Harding
- 8 - Washington Street
- 10 - 10th Street
- 12 - Minnesota
- 13 - Raymond
- 14 - Prospect
- 15 - Riverside
- 17 - College
- 19 - Castleton
- 28 - St. Vincent
- 31 - Greenwood
- 34 - ML King/Michigan Road
- 37 - Park 100
- 38 - Lafayette Square
- 39 - East 38th Street

6 days a week
Monday - Saturday

- 4 - Fort Harrison
- 16 - Beech Grove
- 18 - Nora
- 21 - East 21st Street
- 24 - Mars Hill
- 25 - West 16th Street
- 26 - Keystone Crosstown
- 50 - Red Line
- 87 - Eastside Circulator

5 days a week
Monday - Friday

- 11 - East 16th Street
- 22 - Shelby
- 30 - 30th Street Crosstown
- 55 - English